

Telecom fiber optic cable installation completed but no payment received



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If your cable provider charges you for services or equipment you did not request or agree to, you may have experienced “negative option billing.”



If you have not been paid by ITG/BTR for quality work completed or had a charge back that was made against you, we want to hear from you.



Call us 24/7 at 833-949-0036 or at another one of Spectrum's customer service phone numbers to receive Internet, cable TV, mobile, and phone assistance. Start a live chat, or access helpful support ...



Make a one-time payment online or over the phone through our automated line at 800-917-7489 to get your account in good standing. Or chat with us to avoid an interruption of service.



Speak to a tech expert for Fiber support within five minutes or schedule a callback at a time you prefer. Plus, get same-day or next-day tech appointments for Fiber.



Below you will find an outline of our install process. After the process we have some helpful FAQs to further answer any questions. We start with building your service onto our network and preparing ...



Find articles to answer all your Quantum Fiber billing questions. Browse topics from methods of payment to updating payments, viewing statements, and more.



You'll continue to be charged a fee of \$10 on each subsequent past due bill if payment is not received by the due date indicated. Payments can be made at no charge through our automated phone system ...



You can report refund, payment, or safety issues and concerns, like low-hanging cable wires, by visiting the Report an Issue page. To report an issue online, you must be an Xfinity customer and sign in ...



If you see a ATT truck spending a lot of time at a fiber cabinet then expect to wait another 2-3 weeks. That's the time frame when it became available for neighbors across the street from me.

Contact Us

For more information, pricing, or custom data center solutions, please contact us:

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